## Enriched User Stories

* **User Story #**

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| --- | --- |
| **User Story ID** | US # |
| **User Story Name** | Earning Loyalty Points |
| **Actors** | **Customer** |
| **Description** | **As** a customer  **I like** to be able to earn loyalty points after a successful purchase  **So** that I can redeem them later for goods/services |
| **Per condition** | Successful purchase by a signed in user |
| **Post condition** | User’s loyalty points get added to his/her account |
| **Acceptance Criteria** | **Given** I am a signed in user who is checking out his/her shopping cart  **When** I successfully complete my purchase transaction  **Then** loyalty points get added to my account |

* **Scenarios**

**Normal Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- User attempt to complete his/her purchase transaction |  |
|  | 2- System marks the purchase operation as successful |
| 3- Loyalty points added to user’s account |  |

**Exceptional Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- User attempts to complete his/her purchase transaction |  |
|  | 2- System marks the purchase operation as unsuccessful |
|  | 3- System display “Unsuccessful Purchase” |

* **Screen Design**

**Give a draft design of the screen(s) on which this user story will be implemented.**

**Do it as a as wireframe or a mockup. Use a tool to do that. Give each screen a number and name.**

* **Data Dictionary:**

Not applicable since no data is manually entered by the user at this stage

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* **User Story #**

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| --- | --- |
| **User Story ID** | US # |
| **User Story Name** | Specifying shipping address |
| **Actors** | **Customer** |
| **Description** | **As** a customer  **I like** to be able to specify the desired shipping address  **So** that I can get my goods delivered to the correct address |
| **Per condition** | Successful purchase by a signed in user |
| **Post condition** | User choses the desired shipping address |
| **Acceptance Criteria** | **Given** I am a signed in user who is checking out his/her shopping cart  **When** I successfully complete my purchase transaction  **Then** I can choose my shipping address to either be the shipping address already on my profile or enter another address |

* **Scenarios**

**Normal Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- User attempt to complete his/her purchase transaction |  |
|  | 2- System marks the purchase operation as successful |
|  | 3- Systems prompts the user to either chose the shipping address already registered in the profile or the user can enter a different shipping address |
| 4- User choses the desired shipping address |  |
|  |  |

**Exceptional Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- User attempts to complete his/her purchase transaction |  |
|  | 2- System marks the purchase operation as unsuccessful |
|  | 3- System display “Unsuccessful Purchase” |

* **Screen Design**

**Give a draft design of the screen(s) on which this user story will be implemented.**

**Do it as a as wireframe or a mockup. Use a tool to do that. Give each screen a number and name.**

* **Data Dictionary:**

| **Element Label** | **Type/Length** | **Data Validation / Business Rule** |
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* **User Story #**

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| --- | --- |
| **User Story ID** | US # |
| **User Story Name** | Reordering a previous order |
| **Actors** | **Customer** |
| **Description** | **As** a customer  **I like** to be able to reorder my previous order  **So** that I can save the effort of manually re-choosing every item again |
| **Per condition** | Signed in user with the shopping cart open |
| **Post condition** | Users get his/her shipping cart filled with the exact items and quantities of his/her order |
| **Acceptance Criteria** | **Given** I am a signed in user who has his/her shopping cart open  **When** I click on the “reorder” button  **Then** my shipping cart should get populated with the exact items and quantities of my previous order |

* **Scenarios**

**Normal Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- User clicks on “reorder” button |  |
|  | 2- System populates the user’s shopping cart with the items and quantities of the previous order |

**Exceptional Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- User clicks on the “reorder” button |  |
|  | 2- System detects that the user has no previous orders |
|  | 3- System displays “No previous order!” |
|  | 4- System make no changes to the shopping cart |

* **Screen Design**

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* **User Story #**

|  |  |
| --- | --- |
| **User Story ID** | US # |
| **User Story Name** | Order History |
| **Actors** | **Customer** |
| **Description** | **As** a customer  **I like** to be able to view all my previous order history/activity  **So** that I can know what items I have bought in the past |
| **Per condition** | Signed in user with his/her profile page opened |
| **Post condition** | User views his/her previous order history/activity |
| **Acceptance Criteria** | **Given** I am a signed in user who has his/her profile page opened  **When** I click on “Order History” button  **Then** I will view all my previous order history/activity |

* **Scenarios**

**Normal Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- User clicks on “Order History” button |  |
|  | 2- System displays the user’s previous history/activity |

**Exceptional Scenario**

Not applicable

* **Screen Design**

**Give a draft design of the screen(s) on which this user story will be implemented.**

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* **User Story #**

|  |  |
| --- | --- |
| **User Story ID** | US # |
| **User Story Name** | Managing Items |
| **Actors** | **System Administrator** |
| **Description** | **As** a system administrator  **I like** have a dedicated page to manage items  **So** that I can update catalogue with new items, cancel items and/or update item’s information |
| **Per condition** | Signed-in system administrator having “manage items” page open |
| **Post condition** | System administrator is able to manage/edit the items |
| **Acceptance Criteria** | **Given** I am a signed in system administrator  **When** I click on “Manage Items”  **Then** I have the ability to update catalogue with new items, cancel items and/or update item information |

* **Scenarios**

**Normal Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- System administrator clicks on the “Manage Items” button |  |
|  | 2- System displays a dedicated web page allowing the system administrator to modify/update items |
| 3- System administrator does his/her desired modification on items |  |

**Exceptional Scenario**

No exceptional scenario since system administrator only need to click on “Manage Items” button to get this dedicated web page displayed

* **Screen Design**

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* **User Story #**

|  |  |
| --- | --- |
| **User Story ID** | US # |
| **User Story Name** | View Information about the system |
| **Actors** | **System Administrator** |
| **Description** | **As** a system administrator  **I like** view information about the system  **So** that I can measure how good is the performance of our brand. |
| **Per condition** | Signed-in system administrator |
| **Post condition** | System administrator is able to view information about the system |
| **Acceptance Criteria** | **Given** I am a signed in system administrator  **When** I click on “View Information”  **Then** I am able to view orders made by users and/or statistics about the website including daily sales, monthly sales, sales of a given period of time and/or most popular items. |

* **Scenarios**

**Normal Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- System administrator clicks on the “View Information” button |  |
|  | 2- System displays a dedicated web page allowing the system administrator to view various information about the system |

**Exceptional Scenario**

No exceptional scenario since system administrator only need to click on “Manage Items” button to get this dedicated web page displayed

* **Screen Design**

**Give a draft design of the screen(s) on which this user story will be implemented.**

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* **User Story #**

|  |  |
| --- | --- |
| **User Story ID** | US # |
| **User Story Name** | Setting loyalty points scheme |
| **Actors** | **System Administrator** |
| **Description** | **As** a system administrator  **I like** to have a dedicated page  **So** that I can set my own loyalty points scheme |
| **Per condition** | Signed-in system administrator having loyalty points page open |
| **Post condition** | System administrator can now set a loyalty points scheme |
| **Acceptance Criteria** | **Given** I am a signed in system administrator  **When** I click on “Loyalty Points”  **Then** I am directed to a page where I can set a loyalty points scheme |

* **Scenarios**

**Normal Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- System administrator clicks on “Loyalty Points” |  |
|  | 2- System displays a page allowing the system administrator to set a loyalty points scheme |
| 3- Systems administrator enters the rate at which loyalty points is calculated (points per dollar spent) |  |
|  | 4- System approves loyalty scheme entered by the system administrator |

**Exceptional Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- System administrator clicks on “Loyalty Points” |  |
|  | 2- System displays a page allowing the system administrator to set a loyalty points scheme |
| 3- Systems administrator enters 0 or a negative rate at which loyalty points is calculated (points per dollar spent) |  |
|  | 4- System declines this input and displays “points per dollar can only be greater than 0” |

* **Screen Design**

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* **User Story #**

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| --- | --- |
| **User Story ID** | US # |
| **User Story Name** | Suspending a user |
| **Actors** | **System administrator** |
| **Description** | **As** a system administrator  **I like** to be able view a customer’s profile  **So** that I can suspend the customer’s account whenever deemed necessary |
| **Per condition** | Signed-in system administrator |
| **Post condition** | System administrator suspends a customer’s account |
| **Acceptance Criteria** | **Given** I am a signed in system administrator  **When** I have a customer’s profile opened, upon clicking on “suspend customer”  **Then** user customer gets suspended from the system |

* **Scenarios**

**Normal Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- System administrator attempts to view the profile of an existing customer |  |
|  | 2- System displays the customer’s profile along with a button “suspend user” |
| 3- System administrator clicks on “suspend customer” |  |
|  | 4- Systems suspends customer |

**Exceptional Scenario**

No exceptional scenario since system administrator have the only option of choosing to click on “suspend customer” to be able to successfully suspend a customer.

* **Screen Design**

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* **User Story #**

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| --- | --- |
| **User Story ID** | US # |
| **User Story Name** | Adding a system administrator |
| **Actors** | **System Owner** |
| **Description** | **As** a system owner  **I like** to be able to add new system administrators  **So** that they can manage a part of the system |
| **Per condition** | Signed-in system owner |
| **Post condition** | System owners adds a new system administrator to the system |
| **Acceptance Criteria** | **Given** I am a signed in system owner  **When** I click on “Add Administrator”  **Then** I enter the email of the account to be given the administrator privileges and this account is now a system administrator |

* **Scenarios**

**Normal Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- System owner clicks on the “Add Administrator” button |  |
|  | 2- System prompts the owner to enter the email of the account to be given administrator privileges |
| 3- System owner enters the appropriate email address |  |
|  | 4- System approves the associated account as a system administrator |

**Exceptional Scenario**

|  |  |
| --- | --- |
| **Actor Action** | **System Response** |
| 1- System owner clicks on the “Add Administrator” button |  |
|  | 2- System prompts the owner to enter the email of the account to be given administrator privileges |
| 3- System owner enters the appropriate email address |  |
|  | 4- System does not find any account with this given email address and display to the owner “Email address not found”. |

* **Screen Design**

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